



## ANNEXURE - IRDA NON PAYABLE LIST

Item List	IL Stance
BABY FOOD	Non Payable
BABY UTILITIES CHARGES	Non Payable
BEAUTY SERVICES	Non Payable
BELTS/ BRACES	Non Payable
BUDS	Non Payable
COLD PACK/HOT PACK	Non Payable
CARRY BAGS	Non Payable
EMAIL / INTERNET CHARGES	Non Payable
FOOD CHARGES (OTHER THAN PATIENT'S DIET PROVIDED BY HOSPITAL)	Non Payable
LEGGINGS	Non Payable
LAUNDRY CHARGES	Non Payable
MINERAL WATER	Non Payable
SANITARY PAD	Non Payable
TELEPHONE CHARGES	Non Payable
GUEST SERVICES	Non Payable
CREPE BANDAGE	Non Payable
DIAPER OF ANY TYPE	Non Payable
EYELET COLLAR	Non Payable
SLINGS	Non Payable
BLOOD GROUPING AND CROSS MATCHING OF DONORS SAMPLES	Non Payable
SERVICE CHARGES WHERE NURSING CHARGE ALSO CHARGED	Non Payable
Television Charges	Non Payable
SURCHARGES	Non Payable
ATTENDANT CHARGES	Non Payable
EXTRA DIET OF PATIENT (OTHER THAN THAT WHICH FORMS PART OF BED CHARGE)	Non Payable
BIRTH CERTIFICATE	Non Payable
CERTIFICATE CHARGES	Non Payable
COURIER CHARGES	Non Payable
CONVEYANCE CHARGES	Non Payable
MEDICAL CERTIFICATE	Non Payable
MEDICAL RECORDS	Non Payable
PHOTOCOPIES CHARGES	Non Payable
MORTUARY CHARGES	Non Payable
WALKING AIDS CHARGES	Non Payable
OXYGEN CYLINDER (FOR USAGE OUTSIDE THE HOSPITAL)	Non Payable

Item List	IL Stance
SPACER	Non Payable
SPIROMETRE	Non Payable
NEBULIZER KIT	Non Payable
STEAM INHALER	Non Payable
ARMSLING	Non Payable
THERMOMETER	Non Payable
CERVICAL COLLAR	Non Payable
SPLINT	Non Payable
DIABETIC FOOT WEAR	Non Payable
KNEE BRACES (LONG/ SHORT/ HINGED)	Non Payable
KNEE IMMOBILIZER / SHOULDER IMMOBILIZER	Non Payable
LUMBO SACRAL BELT	Non Payable
NIMBUS BED OR WATER OR AIR BED CHARGES	Non Payable
AMBULANCE COLLAR	Non Payable
AMBULANCE EQUIPMENT	Non Payable
ABDOMINAL BINDER	Non Payable
PRIVATE NURSES CHARGES- SPECIAL NURSING CHARGES	Non Payable
SUGAR FREE Tablets	Non Payable
CREAMS POWDERS LOTIONS (Toiletries are not payable, only prescribed medical pharmaceuticals payable)	Non Payable
ECG ELECTRODES	Non Payable
GLOVES	Non Payable
NEBULISATION KIT	Non Payable
ANY KIT WITH NO DETAILS MENTIONED [DELIVERY KIT, ORTHOKIT, RECOVERY KIT, ETC]	Non Payable
KIDNEY TRAY	Non Payable
MASK	Non Payable
OUNCE GLASS	Non Payable
OXYGEN MASK	Non Payable
PELVIC TRACTION BELT	Non Payable
PAN CAN	Non Payable
TROLLY COVER	Non Payable
UROMETER, URINE JUG	Non Payable
AMBULANCE	Policy capping in corporate claims
VASOFIX SAFETY	Non Payable

### ICICI Lombard General Insurance Company Limited

IRDA Reg. No. 115

Mailing Address:

ICICI Lombard Healthcare, ICICI Bank Tower,  
Plot No. 12, Financial District, Nanakram Guda,  
Gachibowli, Hyderabad - 500032.

CIN : L67200MH2000PLC129408

Registered Office Address:

ICICI Lombard House, 414, Veer Savarkar Marg,  
Near Siddhivinayak Temple, Prabhadevi,  
Mumbai 400 025.

IRDA Non Payable list

Toll free no : 1800 2666

Alternate no : 8655222666 (Chargeable)

E-mail : customersupport@icicilombard.com

Website : www.icicilombard.com